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EDUCATION

MASTER'S DEGREE Higher Education Administration University of North Florida December 2017

BACHELOR'S DEGREE

Graphic Design Jacksonville University May 2011

EXPERTISE

Marketing and Communications Social Media Brand Management Graphic Design Photo Editing CMS Web Editing Adobe Creative Suite Microsoft Office Sprout Social/Hootsuite Crisis Communication

PROFESSIONAL ACTIVITIES

UNF Visual Identity Standards Committee American Marketing Association (AMA) American Institute of Graphic Arts (AIGA)

AWARDS/CERTIFICATES

Cultural Competency Certification Safe Space Certification UNF Presidential Spot Award - 2015

WORK EXPERIENCE

Graphic Designer - UNF January 2013 - August 2014

Receptionist - Sawgrass Country Club August 2012 - June 2014

Marketing Coordinator - Comedy Zone November 2011 - August 2012

PROFILE

Creative and talented professional, with strong organizational and technical skills; well prepared to excel in marketing, social media management, communications and graphic design

PROFESSIONAL EXPERIENCE

ASSISTANT DIRECTOR OF SOCIAL MEDIA University of North Florida, Marketing and Communications December 2019 - Present

- Head of social media crisis communication
- Manage content for both official UNF and UNF Admissions social media pages including: Facebook, Instagram, Twitter, LinkedIn, etc.
- Organize and create a consistent stream of innovative on brand content for audience interaction while managing and altering schedules to optimize engagement
- Collaborate with University departments and coordinate content distribution
- Develop and update University social media guidelines

MARKETING COORDINATOR

University of North Florida, Marketing and Communications October 2017 - December 2019

- Created and updated all University logos
- Designed marketing materials to promote the university including airport ads, billboards and print materials
- Provided guidance to internal University departments on marketing strategies that best fit their needs
- Served on the University's visual identity standards committee and aided in managing sub committees

MARKETING COORDINATOR

University of North Florida, Office of Campus Life August 2014 - October 2017

- Established marketing and communications objectives for the department and outlined plans for achieving those objectives
- Managed the development, production and distribution of promotional materials by working with external production vendors
- Provided strong leadership to graphic design student assistants